



Responsible Gambling Code of Conduct

The Lakes Sports and Community Club is committed to the wellbeing of its members, visitors, employees and the wider community that it serves. It strives to deliver all its services in a responsible and sustainable manner. As part of this commitment, the club has subscribed to the self exclusion program administered by ClubsVic. The club is concerned that the self exclusion program is effective and that it is implemented successfully.

The club is interested in any feedback that you as an employee may have regarding the effectiveness and the implementation of the self exclusion program. If you have any comments, positive or negative, regarding the self exclusion program, please complete this form and give it to the nominated person on your shift.

If a Club Member or visitor wishes to provide feedback on the Responsible Gambling Code of Conduct, they may do so by collecting a Feedback form from a staff member.